

KEDIA SHARES & STOCKS BROKERS LIMITED

Annexure A

Investor Grievance Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Investor Grievance Email ID	-----	-----	-----	grievance@kssbmail.com	-----
Customer care	Rakesh Agrawal	417/418 Commerce House,140 Nagindas Master Road, Fort Mumbai - 400001	+91 22 46049268	-----	Monday to Friday 9.00 am to 4.00 pm
Head of Customer care	Reshma Kalokhe		+91 22 46049268 (Extn:-807)	compliance@kedia shares.com	Monday to Friday 9.00 am to 4.00 pm
Compliance Officer	Nimisha Kedia (Broking)		+91 22 46049268 (Extn:-804)	admin@kssbmail.c om	Monday to Friday 9.00 am to 4.00 pm
	Sunil Parmar (Depository)		+91 22 46049268 (Extn:-818)	dp@kediashares.co m	Monday to Friday 9.00 am to 4.00 pm
CEO	Narendra B Kedia (Broking & DP)		+91 22 46049268 (Extn:-826)	narendrabkedia@g mail.com	Monday to Friday 9.00 am to 4.00 pm

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

SEBI at <https://scores.gov.in/scores/Welcome.html>

BSE at <https://bsecre.bseindia.com/ecomplaint/frnInvestorHome.aspx>

NSE at <https://investorhelpline.nseindia.com/NICEPLUS/>

Depository at <https://www.cdslindia.com/Footer/grievances.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

(BSE Notice no. 20220614-15 dated 14-Jun-2022, NSE Circular Ref No.: 11/2022 dated 03-Jun-2022 and CDSL Communiqué CDSL/IG/DP/2022/468 dated 17-Aug-2022 & CDSL/IG/DP/2022/653 dated 10-Nov-2022 as amended)