

**KEDIA SHARES & STOCKS BROKERS LIMITED****Annexure A****Investor Grievance Escalation Matrix****(Broking, DP & PMS)**

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Investor Grievance Email ID	-----	-----	-----	grievance@kssbmail.com	-----
Customer care	Nivedita Rikame	B-3505, Kohinoor Square,	+91 22 46049268	grievance@kssbmail.com	Monday to Friday 9.00 am to 4.00 pm
Head of Customer care	Vinod Gadodia		N.C. Kelkar Marg, R.G. Gadkari Chowk, Shivaji Park,	+91 22 46049268 (Extn: - 108)	grievance@kssbmail.com
Compliance Officers	Reshma Kalokhe (Broking)	Dadar (W), Opposite Shiv Shena Bhavan Mumbai - 400028, Maharashtra	+91 22 46049268 (Extn: - 112)	compliance@kedia shares.com	Monday to Friday 9.00 am to 4.00 pm
	Sunil Parmar (Depository)		+91 22 46049268 (Extn: - 113)	dp@kediashares.com	Monday to Friday 9.00 am to 4.00 pm
	Rakesh Agrawal (PMS)		+91 22 46049268 (Extn: -106)	admin@kssbmail.com	Monday to Friday 9.00 am to 4.00 pm
CEO	Narendra B Kedia (Broking, DP & PMS)		+91 22 46049268 (Extn: - 104)	narendrabkedia@gmail.com	Monday to Friday 9.00 am to 4.00 pm

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

SEBI at <https://scores.gov.in/scores/Welcome.html>

BSE at <https://bsecreg.bseindia.com/ecomplaint/frminvestorhome.aspx>

NSE at <https://investorhelpline.nseindia.com/NICEPLUS/>

Depository at <https://www.cdslindia.com/Footer/grievances.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

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(BSE Notice no. 20220614-15 dated 14-Jun-2022, NSE Circular Ref No.: 11/2022 dated 03-Jun-2022 and CDSL Communiqué CDSL/IG/DP/2022/468 dated 17-Aug-2022 & CDSL/IG/DP/2022/653 dated 10-Nov-2022 as amended)